

# BARNSELY METROPOLITAN BOROUGH COUNCIL

Central Area Council Meeting

8th May 2017

Report of Central Area Council Manager

## COVER REPORT

### Central Area Council – 2016/17 Quarter 4 (January-March 2017)

#### Performance Management Report

#### Recommendations

It is recommended that:

- 1. Members note the contents of the Performance Management Report attached at Appendix 1.**

#### Background

A comprehensive Central Area Council Performance Report for the period January to March 2017 (2016/17 Quarter 4) has been produced and is attached at Appendix 1.

The 2017/18 Quarter 1 (April-June 2017) report will be brought to the meeting on 4<sup>th</sup> September 2017.

#### Performance Management Report (attached at Appendix 1)

**Part A** of the Central Council Performance report provides Central Council members with an aggregate picture of how all the Central Council contracted services, 1 Service Level Agreement (SLA), completed Central Working Together Fund projects and the 3 Youth Programme Services have and continue to contribute to the achievement of each of the three Central Area Council's agreed outcomes and social value objectives, since the Area Council was established in April 2014.

The information provided in Part A reflects information gathered from contract/SLA start dates up to the end of March 2017.

Members are asked to note that although the Core Assets contract ceased at the end of July 2015, the performance up to that date continues to be captured in this part of the report.

#### **Contracted Service Providers:**

- RVS – Reducing loneliness and isolation in older people
- YMCA- Improving health and wellbeing of children aged 8-12 years
- Kingdom Security Ltd- Environmental enforcement

- Twiggs Grounds Maintenance Ltd.

**Service Level Agreement:**

- BMBC-Safer Communities Service –Providing a Private Sector Housing Management and Enforcement service

**Homestart South Yorkshire**-Private rented housing home visiting service

**Youth Programme (for 13-19 year olds) Providers:**

- Lifeline
- Exodus
- YMCA

**Part B** provides Central Council members with a summary performance management report for each of the contracted services, SLA, Youth Programme and Home Visiting Service, up to the end of 2016/17 Quarter 4 (31<sup>st</sup> March 2017). The report provides RAG ratings plus updated information from all Central Area Council Providers, following submission of their quarterly reports and subsequent quarterly contract monitoring/management meetings.

In addition to the information provided in the summary reports, more detailed information is available on request, including at least two case studies with photographs for each contracted service, and some performance data on a ward basis.

**Performance Report –Issues**

**The 4 ongoing Central Area Council contracts and the Service Level Agreement with BMBC’s Safer Communities Service** continue to perform satisfactorily with no significant issues identified.

The **Home Visiting Service** and **3 Youth Programme Projects** are also performing well although the quarterly contract management meeting with Lifeline has not yet taken place.

**Appendices**

**Appendix 1:** Central Council Performance Management Report- Quarter 4 2016/17 (January-March 2017).

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2<sup>nd</sup> May 2017